

## Cowen Execution Services Limited

### Client Brokerage Agreement

#### 1 Information about Cowen Execution Services Limited

Cowen Execution Services Limited (“CESL”), with registered address 1 Snowden Street, London EC2A 2DQ, is authorised and regulated by the Financial Conduct Authority (the “FCA”) under registration number 472780. Contact details for CESL are set out in Section 25(f) below. The address of the FCA is 12 Endeavour Square, London E20 1JN.

#### 2 This Agreement and Definitions

(a) As a condition of, and in consideration for, from time to time accepting Orders (as defined below) and/or effecting Transactions (as defined below) in securities (including depository receipts and listed options), futures or foreign exchange at your direction and/or on your behalf or at the direction of or on behalf of your customer, you (the “Client”) agree to the terms and conditions set forth in this agreement (the “Agreement”). The Agreement includes all schedules, appendices attachments, documents incorporated by reference, and any other documents executed or agreed to by the Client with CESL in connection with the Services (as defined below).

(b) For purposes of this Agreement, the following definitions shall apply.

“Affiliate Company” or “Affiliated Companies” means, in relation to CESL, any entity directly or indirectly controlling or controlled by, or under direct or indirect common control with CESL.

“Accounts” means the accounts of the Client that CESL has opened on the Client’s behalf or which the Client can access for trading purposes.

“Action” means any and all proceedings, demands, claims, complaints, litigations, arbitrations, actions, suits and investigations.

“Applicable Law” means the laws and rules in the United Kingdom or elsewhere, including but not limited to, acts, regulations, the FCA Rules or other similar regulatory rules or handbooks; governmental, regulatory and self-regulatory organisation rules; rules of execution venues and clearing houses; and customs (except as modified herein), that are in effect from time to time.

“Business Day” means a day on which banks are open for business in the England excluding Saturdays, Sundays and bank holidays.

“CES” means Cowen Execution Services LLC with principal place of business 599 Lexington Avenue, New York, NY 10022, United States which is an Affiliate Company of CESL. CES a member of FINRA and registered with the SEC in the United States.

“Clearing Agreement” means the agreement between CESL and CES, or an Affiliate Company successor, where CES or an Affiliate Company successor has agreed to provide clearing, settlement and other services to CESL and its clients.

“Communications” means any and all current and future notices and/or disclosures that various federal and/or state laws or regulations require that CESL provide to the Client including such other documents, statements, data, records and any other communications regarding your relationship with CESL.

“C&C” means Cowen & Company LLC with principal place of business 599 Lexington Avenue, New York, NY 10022, United States.

“CIL” means Cowen International Limited with principal place of business 1 Snowden Street, London, EC2A 2DQ

“Electronic Systems” means communications over the Internet, computer-to-computer interface, electronic mail, Bloomberg message, instant message or FIX connection, or utilises any additional services, such as algorithmic trading solutions (whether provided by CESL, an Affiliate Company or a Third Party Provider), other communication by similar means, and any other services offered from time to time by CESL, including the Electronic Trading Services.

“Electronic Trading Services” means access to execution venues, proprietary algorithmic systems, automated executions systems, alternative trade systems, analytic and portfolio tools and any such other electronic trading services that CESL or its Affiliate Company may choose to provide the Client with.

“Execution Venues” means securities exchanges and markets including regulated markets, multilateral trading facilities, organised trading facilities and alternative trading systems, as may be agreed from time to time.

“FCA Rules” means rules and guidance of the FCA from time to time as set out in the FCA’s Handbook, as amended from time to time.

“LEI code” means a validated and issued legal entity identifier code the length and construction of which are compliant with the ISO 17442 standard and which is included in the Global LEI database maintained by the Central Operating Unit appointed by The Legal Entity Identifier Regulatory Oversight Committee.

“Losses” means all losses, liabilities, penalties, taxes, judgments, awards, fines, fees, costs, damages, and expenses, including without limitation, legal fees and costs of counsel whether or not the dispute or proceeding involves CESL, its Affiliate Company, and/or a Third Party Provider.

“MTF” means a multilateral trading facility, a multilateral system operated by an investment firm or a market operator, which brings together multiple third-party buying and selling interests in financial instruments – in the system and in accordance with non-discretionary rules – in a way that results in a contract in accordance with the Markets in Financial Instruments Directive 2014/65/EU as implemented in the UK.

“Order” means any orders to buy or sell financial instruments submitted by the Client to CESL.

“Order Execution Policy” means CESL’s policy for obtaining best execution, as amended from time to time;

“OTF” means a multilateral system which is not a regulated market or an MTF and in which multiple third-party buying and selling interests in bonds, structured finance products, emission allowances or derivatives are able to interact in the system in a way that results in a contract in accordance with the Markets in Financial Instruments Directive 2014/65/EU as implemented in the UK.

“Parties” means CESL and Client.

“Regulated Market” means a multilateral system operated and/or managed by a market operator, which brings together or facilitates the bringing together of multiple third-party buying and selling interests in financial instruments – in the system and in accordance with its non-discretionary rules – in a way that results in a contract, in respect of the financial instruments admitted to trading under its rules and/or systems, and which is authorised and functions regularly in accordance with the Markets in Financial Instruments Directive 2014/65/EU as implemented in the UK. “Services” means

# COWEN

receipt and transmission of Orders and agency dealing services and other services that CESL may offer.

“Smart Router” means a smart router system which CESL may use which may route an Order to an Execution Venue other than the agreed Execution Venue.

“Transaction” means any transaction in financial instrument executed by CESL or CESL’s Affiliate Company on behalf of the Client in accordance with the Order submitted to CESL by the Client.

“Third Party Provider” means third parties owning, licensing, providing or otherwise setting rights, conditions or limitations on parts of the Electronic Systems or other products and services provided by CESL, including without limitation, data and technology.

- (c) For the purposes of this agreement references to the singular shall include the plural and vice versa.
- (d) The Client’s consent to this Agreement and all of its terms and conditions will be deemed to be given when it places its first Order with CESL, or any Affiliate Company after the date of this Agreement, and this Agreement will be deemed to be accepted by CESL and any Affiliate Company when CESL receives such Order. Thereafter, this Agreement will be deemed to be renewed with each Order placed with, or Transaction effected through, CESL and any Affiliate Company. This Agreement applies to all of the Client’s Accounts.
- (e) This Agreement and all Orders and Transactions shall be subject to Applicable Law.

## 3 Client Categorisation

CESL has classified the Client as a professional client or eligible counterparty for the purposes of this Agreement. A client classified as a professional client may elect to be categorised as an eligible counterparty, and a client classified as an eligible counterparty may request to be classified as a professional counterparty. Eligible counterparties are entitled to a lower level of client protection compared to professional clients. The Client should contact the Compliance Officer of CESL at the address in Section 25(f) if it requires further information about re-categorisation. CESL will inform the Client of its categorisation separately in writing

The Client is responsible for notifying CESL immediately, if they consider the criteria for meeting their classification is no longer met. If a change in classification is required, the Client considers to CESL taking action as necessary in relation to such change, which may result in CESL being unable to continue the provision of services as outlined in this agreement.

CESL does not provide services to retail clients. If you are categorised as a retail client under Applicable Law, you must contact the Compliance Officer of CESL and request a categorisation as a professional client. In such case, CESL will carry out an assessment in accordance with Applicable Law to assess whether you can be re-categorised as a professional client.

## 4 Our Capacity and Our Dealings With You

- (a) Except where a Client provides a specific instruction to CESL via an Order as to the capacity in which CESL is to execute that Order, CESL shall, in its sole discretion, determine whether to execute an Order received from a Client as principal or agent, or partly as principal and partly as agent.
- (b) Where CESL acts as a systematic internaliser, as defined by Applicable Law, in respect of any financial instrument and is required by Applicable Law to make public or provide quotes in respect of any financial instrument, the Client acknowledges and agrees that CESL may to the extent permitted by Applicable Law: (i) update any such quotes at any time; (ii) withdraw such quotes in exceptional market conditions; (iii) decide the size or sizes of such quotes; (iv) execute Orders received by a Client at a better price than that set out in quotes provided by CESL, provided that the improved price falls within a public range close to market conditions; (v) execute Orders at a different price to those quoted to the Client in respect of Transactions where execution in several securities is part of one Transaction or in respect of Orders that are subject to conditions other than the current market price; (vi) where CESL provides only one quote in respect of a financial instrument or where CESL’s highest quote in respect of that financial instrument is lower than the standard market size for that financial instrument and CESL receives an Order from a Client that is bigger than the quoted size but lower than the standard market size for that financial instrument, CESL may, in its sole discretion, decide to execute that part of the Order which exceeds the quoted size, either at the quoted price or at a different price in accordance with (iv) and (v) above; (vii) where CESL provides quotes in different sizes for the same financial instrument and a Client submits an Order between those sizes, CESL may determine the relevant quoted price against which that Order will be executed; (viii) determine in its sole discretion which Clients it wishes to give access to quotes; and (ix) limited the total number of Transactions that CESL undertakes with a Client in respect of its published quoted prices and limit the total number of Transactions that CESL enters into with different Clients at the same time.
- (c) CESL may, in its sole discretion, utilise a Smart Router to route the Order to an alternate Execution Venue, unless the Client has opted out of the Smart Router. The Smart Router is available only with respect to certain securities and markets. The Client will be required to provide any information that CESL requests in order to provide the Services. Client understands and agrees that CESL may execute such transactions by routing Orders for handling and/or execution by one or more third parties, including CESL’s Affiliate Companies, and that such third parties may effect such Transactions as agent or a principal basis. Such third parties may handle and/or execute Orders at a price inclusive of their mark-up/down, commission equivalent or spread. In connection with such executions by third parties, the Client understands that the commission or commission equivalent charged by CESL and reported to the Client via a trade confirmation shall be in addition to any such third-party mark-up/down, commission equivalent or spread (i.e. net price) included in the price for the Transaction.
- (d) Transactions executed by CESL may be settled by CES under the terms of the Clearing Agreement. CES and C&C utilise third parties, including its Affiliate Companies to execute, clear, and settle Orders and Transactions. Information about the services that CES provides to the Client is set out in the Appendix to this Agreement.

# COWEN

(e) The Client acknowledges that the hedging activity of CESL and its Affiliate Companies could impact the market price of the relevant security and/or the price of the execution received by Client.

## 5 The Client's Payment and Settlement Obligations for the Services

(a) The Client agrees to pay for the Services provided by CESL or its Affiliate Company. The amounts that the Client shall pay for the Services shall be determined in accordance with CESL's prevailing rates. The Client will receive information about applicable rates when it becomes a client of CESL. CESL may also notify the Client in writing about changes to the applicable rates. The amount that the Client shall pay for the Services shall be collected from the Client by an Affiliate Company, acting on behalf of CESL, and the sum will be paid to CESL by an Affiliate Company at the time of settlement of the relevant Transaction. The Client agrees that the Affiliate Company shall be entitled to retain a proportion of the amount received from the Client which has been agreed between CESL and the Affiliate Company.

(b) It is the Client's intention and obligation to deliver securities to cover all sales and remit funds to pay for all purchases upon demand and, but in no event beyond the time period set forth in Applicable Law. The Client shall be fully and unconditionally liable for the timely settlement of each and every Transaction effected with or through CESL. Timely settlement means settlement of any outstanding amounts relating to interest or dividend payment; corporate action; foreign exchange Transaction charges and fees; brokerage charges; give-up fees; commissions; sums equivalent to commission; Transaction related taxes or stamp duties; service fees charged by CESL or third parties; or any other fees relating to execution or clearing of Orders and Transactions. All such amounts shall be collected at the time of settlement of the relevant Transaction.

The Client agrees to accept and pay for delivery of securities in an amount equal to any part of a Transaction. The Client shall be liable to CESL for any deficiency remaining in any of Client's Account(s) in the event of the liquidation thereof, in whole or in part, by the Client or CESL. The Client agrees to reimburse CESL for all expenses, including reasonable attorneys' fees, incurred by or on behalf of CESL to enforce the Client's obligations as a result of any Order or foreign exchange Transaction. The Client agrees that if the Client directs CESL to execute a short sale of securities, or if the Client fails to deliver to CESL securities that CESL has sold at the Client's direction, the Client authorises CESL to borrow the securities necessary to make delivery and the Client agrees to be responsible for any costs incurred by CESL. The Client understands that the Applicable Law may require CESL and the Affiliate Companies to take certain actions or impose certain restrictions on the Client if the Client does not timely settle its Transactions.

(c) Unless otherwise agreed, all monies and securities for settlement shall be delivered directly to CESL's agent, or the agent of an Affiliate Company for the market in which the Client's Transaction is executed. This agent acts on the Affiliate Companies' behalf to settle Transactions in most cases on a delivery versus payment or receipt versus payment basis. Following settlement, all monies and securities are delivered to the Client's custodian.

Unless otherwise agreed, settlement of all transactions effected with or for the Client must be made in accordance with the usual terms for settlement of the appropriate Exchange, market or Clearing System where applicable.

## 6 General Agreements in relation to Order Handling and Transactions

The Parties further agree that:

(a) The Client will be responsible (i) for the accurate submission of all Orders and instructions to CESL, and (ii) to ensure that any Orders or other instructions given by it, any of its employees or agents shall have been properly authorised. CESL is authorised to comply with and rely upon any Orders, instructions or communications which CESL believes have been sent or given by an authorised representative of Client. CESL shall be entitled to rely on its understanding of any Order, instruction or communication (whether given or received by CESL), notwithstanding any discrepancy between its understanding and any subsequent confirming document or communication.

(b) Except as otherwise agreed to by the Parties in writing, the Client agrees and directs that all open orders submitted to CESL for execution will not be adjusted by CESL in any manner to account for corporate actions of any kind including, without limitation stock splits, dividends or distributions, during the entire period that CESL holds such Open Orders.

(c) In the event that the Client disputes or denies knowledge of any Order or Transaction, CESL shall be authorised, but not required, to liquidate or otherwise offset the disputed position. The Client will promptly notify CESL of any Transaction that the Client or a customer of the Client believes to be in error.

Subject to Section 4(b), CESL, in its sole discretion, may reject, in whole or in part, any Order from the Client and shall not be required to notify the Client of the reason why. CESL will not accept any Orders sent to a mobile device in accordance with Applicable Law.

(d) Where CESL provides prices to Clients, such prices will either be based on the underlying market price (where CESL acts as agent) or based on CESL's own prices (where CESL acts as principal), which will incorporate CESL's spread. Where CESL acts as principal, and subject at all times to Section 4(b), it shall have sole discretion to determine the prices and sizes it is willing to transact in with Clients.

(e) CESL, in its sole discretion and without notice, may impose trading limits on the Client and generally restrict trading with or for the Client.

# COWEN

(f) The Client shall provide CESL with financial and other information regarding the Client as CESL in its sole discretion may request. The Client shall notify CESL immediately if the financial condition of the Client changes adversely from that shown in the most recent financial information provided to CESL or if there is any adverse change in Client's operations. The Client authorises CESL to investigate and to make and obtain reports concerning the Client's credit standing, financial position and business conduct. The Client authorises CESL to rely on any documentation including, without limitation, traders' authorisations, financial statements, letters of representation, and indemnities, that the Client has provided to CESL or its Affiliate Company or employee of CESL.

(g) CESL shall have the right, but not the obligation, to set off any amounts owed by CESL or its Affiliate Company to the Client or the Client's associates under any other agreement and/or Transaction against any amounts owed by the Client to CESL under this Agreement.

(h) The Client agrees that all Orders and Transactions shall be subject to CESL's policies and procedures which are in effect from time to time.

(i) The Client agrees that CESL may transmit to the Client information concerning Client's Orders and Transactions through non-encrypted electronic mail and other electronic means. The Client understands and accepts the risks involved and assumes responsibility for such electronic transmission.

(j) Except for Communications made pursuant to Section 25(f), the Client specifically agrees to receive and/or obtain any and all CESL-related Communications. Communications can be made via email, hyperlinks or postings on CESL's website. The Client accepts that Communications provided via email, hyperlinks or postings on CESL's website constitute reasonable and proper notice for the purpose of Applicable Law. The Client agrees that such electronic form satisfies any requirement that the communications must be provided to Client in writing.

(k) CESL may, at the Client's request, permit the Client to communicate directly with CESL's Affiliate Company in connection with the provision of Services hereunder. The Client agrees that the matters set forth in this Section 6 shall apply to any communication and dealing with CESL's Affiliate Company.

(l) Unless otherwise agreed, any Order received by CESL from the Client shall be for immediate execution. Where the Order is not immediately executed in full, CESL may in its absolute discretion execute the Order over such period as CESL may consider is necessary to obtain the best possible result for the Client and in such circumstances may report to the Client an average price for the series of Transactions instead of the price at which each individual Transaction was executed. The Client will be bound by all executions (partial or otherwise) of Orders CESL receives from the Client.

(m) Under its Order Execution Policy, CESL may execute Orders outside of a Regulated Market, MTF or OTF (together "Execution Venues"). The Client expressly consents to CESL executing the Client's Orders outside of a regulated market, MTF or OTF. The Client in providing such express consent agrees that, whenever the Client gives instructions and places an Order, CESL shall be entitled in its discretion to select the Execution Venue for executing the Order.

(n) Certain types of securities, like American Depositary Receipts or American Depositary Shares (collectively, "ADRs") and Exchange Traded Funds ("ETFs"), are comprised of one or more underlying securities. Those underlying securities often are traded in various markets, and mechanisms exist to exchange them for the ADRs or ETFs and vice versa. The following information applies to ADRs and ETFs:

(i) Orders for ADRs and/or ordinary shares are subject to these Terms and Conditions, as well as the ADR Direct® and Reverse ADRs<sup>SM</sup> Client Terms and Conditions, which are hereby incorporated by reference. A copy of these terms is available on <http://www.cowen.com/about/customer-notices-policies/>. With respect to Orders for ETFs, the Client agrees that when CESL believes it is advantageous to the Client and consistent with best execution principles, CESL through C&C will effect the trade by buying or selling the underlying securities composing the ETF and then converting such securities to, or redeeming such securities, for the ETF shares, as opposed to buying or selling the ETF shares directly. The Client agrees to execute ETF Orders in this manner notwithstanding that it may result in the Client paying certain additional fees to C&C or other Affiliate Company s for, among other things, processing the conversions or redemptions, pre-releasing shares, borrowing or lending securities or cash, foreign exchange, taxes, clearing and settlement fees, and other costs. The Client acknowledges that an Affiliate Company may earn revenue on some or all of these additional fees, including spreads on securities Transactions. The Client agrees that it will not hold 80% or more of the outstanding ETF shares of the issuing fund and will not treat such purchase as eligible for tax-free treatment under Section 351 of the Internal Revenue Code of 1986, as amended.

(o) C&C advertise executed trade volumes from across all of its businesses via third-party systems such as Bloomberg and Autex, each of which disseminates this information to the marketplace. C&C will only advertise the symbol and size for Transactions and only after the trade(s) have been reported to an applicable Self-Regulatory Organisation trade reporting facility, as required by Applicable Law. The Client can opt-out of having its volume(s) advertised in this manner by providing notice to C&C or CESL in accordance with this Agreement.

(p) Under Applicable Law, where CESL handle a limit order for shares admitted to trading on a regulated market in Europe which is not immediately executed under prevailing market conditions, CESL must have the Client's express instructions not to make that order immediately public. The Client hereby provides CESL with its consent.

(q) CESL has, at all times, the right exercisable in its sole discretion to refuse to accept Orders, or execute or clear Transactions for the Client's Accounts, and to refuse to conduct business with the Client, which it may exercise where, for example and without limitation, it has not received the necessary information from the Client.

## 7 Marking of Orders and "Restricted" Securities

(a) The Client shall place any short sale Order or any long sale Order in an appropriate Account. The Client hereby authorises CESL to mark any such Order as "short" or "long" in accordance with the Client's designation and as appropriate in the particular market, in accordance with

# COWEN

Applicable Law. The Client represents and warrants that it owns any securities sold long and has located or borrowed any securities sold short. The Client agrees that it shall not mark any sale Order “long” unless the Client owns, and is net long, the security being sold and will deliver the security in good deliverable form by settlement date. The Client agrees that it shall mark all other sale Orders “short,” provided that the Applicable Law requires Orders be marked accordingly. Unless otherwise agreed, the Client’s failure to deliver the security in good deliverable form prior to settlement date will result in a buy-in of the security, meaning that CESL will purchase the securities from a third party and deliver those securities on the Client’s behalf. The Client will be solely responsible for all costs associated with such buy-in.

(b) The Client agrees that any Order or Transaction in securities which are deemed to be “restricted” under Applicable Law shall be effected only in accordance with the policies and requirements prescribed from time to time by CESL. Such policies and requirements may require, for instance, execution of appropriate documentation and, in certain circumstances, receipt of opinion of counsel.

(c) The Client shall adhere to any and all limitations imposed on its Transactions, as communicated by CESL from time to time. Such limitations may concern, among other things: (i) the principal amount and the number of shares per Order or Transaction for any security, all securities or foreign exchange; (ii) the principal amount or the number of shares for which Orders and Transactions may be submitted on any given business day for any security or for all securities; (iii) the dollar or sterling amount involved per Order or Transaction for any security or for all securities; or (iv) the dollar sterling amount involved for all Orders and Transactions which may be submitted on any given business day for any security or for all securities.

## 8 Best Execution, Aggregation of Orders and Programme Trades

(a) CESL will comply with its Order Execution Policy and, in particular, any applicable obligations regarding Order Execution Policy under the Applicable Law. CESL’s Order Execution Policy is provided to Clients prior to placing orders with CESL and is re-distributed from time to time. CESL will notify you of any material changes to its Order Execution Policy. Copies of the Order Execution Policy can be obtained by contacting by the Compliance Officer of CESL. The Order Execution Policy can also be found on our website, <https://www.cowen.com/about/customer-notices-policies/>

(b) The Client’s Orders will be executed in accordance with CESL’s Order Execution Policy as amended from time to time. By agreeing to be bound by the terms of this Agreement, the Client confirms it has read, agrees and consents to CESL executing Orders in accordance with CESL’s Order Execution Policy. CESL will notify the Client of any material changes to the Order Execution Policy but it is the Client’s responsibility to check for any other changes to CESL’s Order Execution Policy as distributed from time to time by CESL to its Clients. The Client is deemed to agree and consent to the Order Execution Policy as in effect from time to time each time the Client gives instructions and places an Order.

(c) Where CESL or any Affiliate Company executes a programme trade the Client agrees that CESL will not be obliged to notify the Client whether such Affiliate Company acts as principal or agent.

(d) The Client agrees that it will be responsible for any profit and loss due to fluctuations in exchange rates arising from Transactions which are effected in a foreign currency. Furthermore, the Client agrees that CESL or any Affiliate Company may use such exchange rate as conclusively determined by CESL or such Affiliate Company when executing such Transactions.

(e) The Client agrees that CESL has the right to aggregate one of the Client’s Orders with Orders from other customers, if such aggregation of Orders is unlikely to disadvantage the Client and as long as such aggregation is permitted by Applicable Law. Nevertheless, the Client understands that such aggregation may result in the Client being disadvantaged. CESL’s policy is to aggregate the Client’s Orders when we believe it will result in a favourable execution result for the Client. In either case, including when comparable Orders are partially executed, CESL allocates the fills in an order of priority based on time of receipt of the order. CESL will undertake to ensure that the fair treatment of the Client is central to all allocation decisions.

## 9 Post-Trade Reporting

(a) Where CESL decides that it will achieve the best result for the Client’s order by executing it in an alternative trading system, CESL may submit trade reports regarding such Transactions to Approved Publication Arrangements (“APAs”). As applicable, CESL will only make public such information when CESL is acting as the seller, unless the buyer is acting as a systematic internaliser, in which case CESL will not make public such information.

(b) CESL has the sole discretion to determine where any trade should be trade reported for post-trade transparency purposes.

(c) CESL may agree to allow APAs to use certain data provided by CESL for the purposes of the Client’s trade reporting obligations, however if CESL does so the Client undertakes, represents and warrants that the Client is and remains responsible and liable for the submission and accuracy of the data or related reports (including promptly checking and verifying such data, where applicable) and overall compliance with the Client’s trade reporting obligations. CESL gives no representations or warranties as to the accuracy of such data and neither CESL nor any of CESL’s Affiliate Companies shall be liable for any Losses arising in connection with the accuracy of such data or the failure of, or delays caused by any system, interface or other internal or external technology used for capturing transmission or receipt of such data or the APA services or any act or omission of such APA or any third party. CESL reserves the right to discontinue provision of such data at any time.

## 10 Transaction Reporting

(a) To enable CESL to comply with transaction reporting obligations under Applicable Law, the Client agrees to promptly deliver to CESL any information that CESL may from time to time request to enable CESL to complete and submit transaction reports to the FCA. The Client agrees that CESL may provide information about the Client or, where applicable, a principal, and Transactions executed with or for the Client or, where applicable, a principal, to competent authorities in the course of submitting transaction reports and to it making public relevant details of quotes

# COWEN

provided to you and Transactions executed for you in accordance with Applicable Law.

(b) The Client acknowledges that the Client may be separately required to submit transaction reports regarding certain Transactions. CESL will not submit transaction reports to the FCA on behalf of the Client and CESL will not reference the Client's underlying clients.

(c) The Client will be solely responsible for assessing and determining whether the Client is subject to any transaction reporting obligations in relation to any Transaction that is executed by or through CESL, and the Client will be solely responsible for complying with any such transaction reporting obligations that the Client is subject to.

(d) The Client acknowledges that the disclosures made in the context of CESL's trade or transaction reporting may be made to recipients in a jurisdiction other than CESL's or the Client's, (i) to the extent that applicable non-disclosure, confidentiality, bank secrecy, or other law imposes non-disclosure requirements on Transaction and similar information required or permitted to be disclosed as contemplated herein but permits a Party to waive such requirements by consent, the consent and acknowledgements provided herein shall be your consent for purposes of such law; and (ii) any agreement between CESL and the Client to maintain confidentiality of information contained in this Agreement or in any non-disclosure, confidentiality or other agreement shall continue to apply to the extent that such agreement is not inconsistent with the disclosure of information in connection with this provision; and (iii) nothing herein is intended to limit the scope of any other consent to disclosure separately given by each Party to the other Party.

## 11 Trade Confirmations

(a) Unless otherwise agreed, CESL will promptly provide the Client with confirmations of any Transactions executed for Client in accordance with Applicable Law. The Client agrees that the commission set out in any confirmation of Transaction should combine the amounts of commission receivable by each of CESL and Affiliate Company in accordance with Section 5(a). CESL will send a confirmation in respect of each transaction executed through CESL or an Affiliate Company to the Client no later than one business day following the execution of that Transaction.

(b) The Client agrees that CESL may provide confirmations of Transactions to the Client by electronic means, unless otherwise has been agreed. The Client agrees that it is responsible for regularly confirming the correctness of electronic confirmations. Confirmations of Transactions shall be conclusive and binding on the Client unless there is clear evidence in telephone records of manifest error. Confirmations shall be deemed to be accepted unless the Client objects within one Business Day of receipt.

(c) CESL shall, on the Client's request, supply information about the status of an Order or Transaction under Applicable Law.

## 12 Information on Costs and Charges

(a) CESL will, in good time before the provision of any Services, provide the Client with appropriate information in relation to the costs and charges relating to the Services CESL may provide to the Client and any third-party payments CESL may receive in connection with the Services CESL may provide to the Client.

(b) By way of the Client's categorisation as a professional client, the Client agrees to being provided more limited information on costs and charges than would otherwise be required under Applicable Law.

(c) Information on costs and charges with respect to Services will be provided to Client in writing. Client agrees that CESL may provide it with information on costs and charges via e-mail. Client agrees to a limited application of the detailed requirements set out in Article 50 MiFID II Commission Delegated Regulation and in particular the disapplication of the requirement to provide an illustration showing the cumulative effect of costs on return, the requirement to provide an indication of the currency involved and applicable currency conversion rates and costs.

(d) Where CESL has or has had an ongoing relationship with the Client during the year CESL will also provide the Client with appropriate information in relation to the costs and charges incurred in accordance with Applicable Law.

(e) The Client may request a breakdown of applicable costs or charges at any time. The Client can make such a request by contacting the Compliance Officer of CESL.

## 13 Recording of Conversations

In order to comply with Applicable Law and internal compliance policies, CESL may in its absolute discretion record, monitor and retain all communications, including email, , telephone conversations and other Communications with the Client and will normally record telephone, mobile phone or other mobile handheld Communications device based conversations between the Client and CESL's employees who act in a trading or sales capacity. All instructions received by telephone shall be binding as if received in writing. CESL will retain such records for whatever period may be required by our internal policies and/or Applicable Law. The records will be available to the Client upon request during that period. Where the Client requests such records, CESL may charge the Client an administration fee and such fee will be disclosed to the Client in advance of any related costs being incurred.

If the Client or a customer of the Client sends Orders and/or effects Transactions with or through CESL through any Electronic Systems then, in addition to all other provisions of this Agreement, Client represents, warrants, acknowledges and/or agrees to the following:

- (a) Access to Electronic Systems may be limited, unavailable or interrupted at any time, including but not limited to, during periods of peak demand, market volatility, system upgrades and maintenance during any other events impacting the Client, CESL or any Third-Party Provider of systems or services necessary for the Electronic Systems to be available. If Electronic Systems are unavailable for any reason, the Client agrees to use alternative means to contact CESL. CESL and any Third-Party Provider will have no liability whatsoever, and the Client will not attempt to hold CESL or any Third-Party Provider liable, for any unavailability, interruption, disruption or delay in Electronic Systems, regardless of the reason or duration for such disruption or delay.
- (b) The Client shall be solely responsible for all aspects of its use of Electronic Systems including, but not limited to, administering all of its user authorisations, capturing and maintaining any record keeping relating to such use, storing any data file backups and procuring and maintaining any hardware, software and other equipment used in connection therewith.
- (c) The Client shall comply with any and all conditions or limitations imposed on its Transactions, as communicated by CESL from time to time, including, but not limited to, the matters enumerated in Section 7 of this Agreement.
- (d) The Client will not transmit, attempt to transmit or conduct any Order through the Electronic Systems constituting a short sale or any Order in any security deemed to be "restricted" under Applicable Law unless such Order is compliant with Applicable Law.
- (e) The Client will be responsible for inputting and transmitting its and its customers' Orders correctly and accurately. The Client will not attempt to hold CESL, CESL's Affiliate Companies or any Third-Party Provider liable for any damages or losses arising out of or relating to any inaccuracies, duplications, or errors in any such Orders or resulting Transactions. Order information transmitted Electronic Systems shall not be deemed an Order until its acceptance has been confirmed verbally or in writing by CESL to Client.
- (f) CESL offers to its clients various encrypted communication services for exchanging Account, Transaction, Order and other sensitive information. CESL strongly recommends that the Client uses one or more of these services for transmission of any sensitive information to CESL. Neither CESL nor any Third-Party Provider accepts responsibility or liability for unauthorised access to, or any loss, misuse or alteration of information transmitted to or from the Client.
- (g) All hardware and software employed by CESL in connection with the provision of the Electronic Systems, are owned, leased, or licensed by CESL. The Client acknowledges that CESL is granting the Client a revocable license to use the Electronic Systems for the sole purpose of transmitting Order information and effecting Transactions. CESL reserves the right, at any time and with or without cause or prior notice, to limit, block or stop the Client's use of the materials and Electronic Systems. The Client agrees not to, directly or indirectly copy, reproduce, remanufacture, distribute, sublicense, translate, convert, modify, reverse engineer, decompile, disassemble or in any way duplicate all or any part of the materials.
- (h) The Client agrees that that it does not wish to receive information relating to the placing and receipt of Orders set out in articles 10(1) and (2) and 11(1) and (2) of the Electronic Commerce Directive (Directive 2000/31/EC).
- (i) The Client will be solely responsible for ensuring that access to its systems that enable routing of Orders to CESL is strictly controlled and CESL takes no responsibility for unauthorised access to Client's systems. The Client shall remain wholly responsible for any Order and Transaction which CESL, in its sole discretion, reasonably believes has been originated by the Client.
- (j) The Client agrees to properly supervise all of its users of the Electronic Systems pursuant to Applicable Law.

## 15 The Client's Representations, Warranties and Agreements

1. The Client represents and warrants, when doing business with or through CESL, that:

(a) The Client and the Client's principals are in compliance with Applicable Law to which they are subject. Such compliance includes, without limitation, any rules that require the Client and its principals to be registered, licensed or approved by any regulatory supervisory authority or governmental body, and that the Client and the Client's principals maintain authorisations, registrations, licenses and/or approvals which are necessary or advisable (i) for the performance and observance by Client of the Agreements, including, without limitation, approvals relating to the opening of an Account with CESL, the availability and transfer of U.S. dollars or other foreign exchange required to make all payments due under the Agreement and in connection with any Orders and any Transaction; (ii) for the validity, binding effect and enforceability of the Agreement; and (iii) for the entry of any Order and for the effectuation any Transaction; have been obtained and are in full force and effect.

(b) No Orders or Transactions will violate or be in conflict with any Applicable Law to which the Client is subject. No Orders or Transactions will violate, be in conflict with, or constitute a default under any agreement to which Client is a party or duty (fiduciary or otherwise) by which the Client

(c) The Client has full power, authority and legal right to enter into the Agreement, place any Orders and effect any Transactions. The Agreement constitutes a direct, general and unconditional obligation of the Client which is legal, valid and binding upon the Client and enforceable against the Client in accordance with its terms (subject to applicable bankruptcy, reorganisation, insolvency, moratorium or similar laws affecting creditors' rights generally and subject, as to enforceability, to equitable principals of general application and regardless of whether enforcement is sought in a proceeding in equity or at law).

(d) The Client is not a public sector body, local public authority, municipality or a private individual investor. If the Client is such a body or investor, the Client has elected and is capable of being treated as an elective professional client in accordance with the FCA Rules or other Applicable Law and undertakes to notify CESL immediately of any changes to the Client's status that mean the Client is no longer capable of being treated an elective professional client.

(e) The Client has obtained and will duly renew and maintain one or more LEI codes that pertain to the Client and, if the Client is acting on behalf of one of more principals, each principal on whose behalf the Client may be acting. The Client will immediately inform CESL in writing of any changes to such LEI codes and of any new LEI codes issued to the Client or any principals on behalf of which the Client acts.

(f) It is not necessary for the Agreement to be registered, recorded, enrolled or otherwise filed with any court or other governmental authority, or be notarised, or that any documentary stamp or other similar tax, imposition or charge of any kind be paid on or in respect of the Agreement, to ensure the legality, validity, enforceability, priority or admissibility of the Agreement in evidence under any Applicable Law.

(g) The Client has established sufficient customer identification, "know your customer" anti-money laundering and other applicable compliance policies and procedures as required by Applicable Law, which are reasonably designed to protect and prevent any use of the Client's Account for illegal purposes, including money laundering or terrorist financing activities.

(h) The Client will fully comply with any tax obligations, recordation provisions and foreign exchange controls applicable to Client or any Order or Transaction, including, but not limited to, withholding of tax, foreign exchange control implications and recordation provisions. The Client will not engage in tax evasion.

(i) The Client has a complete understanding of all the terms, conditions and risks, whether economic, financial, operational, or otherwise, which relate to this Agreement, of its Orders and Transactions and is financially and otherwise capable of assuming and willing to assume those risks. A summary of risks is set out in Schedule 1.

(j) The Client shall promptly notify CESL if the Client, or if any party related to the Client which has a significant impact on the relationship between CESL and Client, is or becomes a Senior Foreign Political Figure or Politically Exposed Person, each as defined in Section 25(k) below. For the purposes of this clause, a "significant party" includes all persons who have direct or indirect control or authority over the Client's Accounts which includes owners, authorised signatories, officers and directors of the Client. If the Client is a trust, this list of persons will also include donors, settlors, trustees and beneficiaries of the Client.

(k) The Client is not an insider and does not possess any inside information or material non-public information in relation to any securities for which the Client places an Order or effects a Transaction or in relation to the issuer of such securities.

(l) The Client does not maintain or transact business for accounts which are held in the name(s) of individuals or organisations, or in relation to accounts that are located in countries, that have been placed by the U.S. Treasury Department's Office of Foreign Assets Control ("OFAC") on the OFAC Specially Designated National List or are subject to an OFAC Sanctions Program.

(m) No Transaction or Order which has been or will be placed with CESL is, or is part of, a Transaction which involves funds derived from unlawful activity and/or violates the anti-money laundering, counter terrorist financing or economic sanctions laws of any jurisdiction, including those of the United Kingdom and the United States.

(n) Prior to transmitting any Order to CESL on behalf of a customer, the Client has made a reasonable inquiry into the customer's financial situation, investment experience and investment objectives, and has determined that the securities and financial products purchased or sold from, to or through CESL are suitable or otherwise appropriate for the customer.

(o) In case the Client exercises investment discretion on behalf of its customers (one customer, one "Customer Account"), such investment discretion includes, among other things, the authority to bind each Customer Account with respect to Transactions effected for such Customer Account and to directly deliver funds and/or securities, as the case may be, to settle such Transactions. The Client shall use its best efforts to (a) effect settlement of, and/or, (b) make each Customer Account to honor its settlement obligation with respect to each and every Order and Transaction.

The Client represents and warrants that: (i) each Order or Transaction is being entered or effected with respect to one or more Customer Accounts; (ii) the Client has full authority on behalf of each such Customer Account to enter such Order and to cause the Customer Account to effect and settle such Transaction; (iii) each such Customer Account will have an absolute, unconditional and non-assignable obligation to complete any resulting Transaction and, in connection therewith, to make and ensure timely delivery of the subject securities and/or funds, in good deliverable form, free and clear of any lien, claim, interest or restriction of any sort, as well as any required remittance of interest, dividend payments, and/or other distributions; and (iv) the Client has established that each such Customer Account has sufficient available (A) funds to make timely settlement in cash of each buy

Transaction, or (B) securities to make timely delivery of such securities upon settlement of each sell Transaction.

2. The Client understands and agrees, when doing business with or through CESL, that:

- (a) CESL and its Affiliate Companies or their respective employees, officers, directors or agents may provide recommendations on the merits of Orders and Transactions but that CESL will not provide discretionary investment services, such as investment advice.
- (b) No communication whether written or oral that the Client receives from CESL shall be deemed to constitute an assurance or guarantee as to the expected results of any Order or Transaction.
- (c) The Client is responsible for monitoring any pending Order submitted to CESL and for any Transaction effected in accordance with any Order. CESL shall have no responsibility to notify the Client or any customer of the Client of the status of any such Order. The Client agrees that it is responsible for ensuring that any Transaction is effected in accordance with the terms of an Order that has been placed with CESL. If the Client is acting on behalf of its customers, the Client shall allocate the Transaction to one or several Customer Accounts as soon as possible and in accordance with the time period specified in Applicable Law.

## **16 Events of Default, Remedies and Indemnification**

### **(a) The Client's Events of Default.**

For purposes of this Agreement, each of the following events shall be deemed to constitute an "Event of Default" in respect of the Client:

- (i) the Client fails to make any payment due to CESL or to deliver any securities due to CESL (or agents used by CESL); the Client fails to perform any other obligation owed to CESL; any representation or warranty the Client makes to CESL is false or misleading either under this Agreement or under any other agreement between the Client and CESL; or (iv) CESL for any reason whatsoever reasonably deem it necessary or desirable for CESL's protection;
- (ii) the Client becomes unable to pay its debts as they fall due or become insolvent or bankrupt or become the subject of any insolvency, bankruptcy or administration proceedings under any Applicable Law such as filing of a petition for the appointment of a receiver by or against the Client, an assignment made by the Client for the benefit of creditors, the commencement of dissolution proceedings with respect to Client or the occurrence of any equivalent event in any jurisdiction, the suspension by the Client of its usual business or any material portion of such usual business or any material adverse change in the Client's financial condition or net asset value; or
- (iii) the filing by or against the Client of a notice of intent to dissolve or terminate the Client with any governmental, regulatory or self-regulatory agency or body; the loss by the Client of any registration or license required to carry on its business; or (if the Client is an employee benefit plan or similar scheme) the inability of Client to pay benefits under the relevant plan when due.

### **(b) Remedies Available to and Indemnification of CESL and Affiliate Companies**

- (i) Upon the occurrence of an Event of Default or in the event CESL considers it necessary for its or an Affiliate Company protection, CESL and any Affiliate Company shall have the right (but not the obligation) to cancel any unexecuted Orders, liquidate any outstanding positions, or take such other or further action as they deem necessary or appropriate. Any such action may be made in the sole discretion of CESL and any Affiliate Company, without notice to, or demand of, the Client, and at such times and places as CESL may determine.
- (ii) The Client shall fully defend, reimburse, compensate, indemnify, and hold harmless CESL and all Affiliate Companies, Third Party Providers, their directors, officers, employees and associated persons from and against all Actions and all Losses. This applies where such Actions or Losses are incurred, a rising out of or relating to, directly or indirectly (i) an Event of Default, (ii) the Client's acts or omissions, (iii) the Client's breach of its obligations under this Agreement or in connection with an Order (including those received by Client from its customers) or Transaction (including those relating to Orders received by Client from its customers), (iv) an Order (including those received by Client from its customers) transmitted by the Client, the execution of which would violate Applicable Law, and/or (v) the exercise, pursuit, or enforcement by CESL or any Affiliate Company or Third Party Providers of its rights or remedies hereunder. The rights of CESL, its Affiliate Companies and or Third-Party Providers and their directors, officers, employees and associated persons provided above shall be in addition to any other right or remedy available to CESL and its Affiliate Companies and Third Party Providers at law, by statute or in equity or under any Applicable Law.
- (iii) If, within ten (10) days after receiving written notice from CESL of an Action with respect to which CESL has a valid claim to indemnification by the Client under this Agreement, if the Client fails to institute the defense of CESL in connection with the Action, or if thereafter the Client fails diligently to pursue such defense, CESL shall have the right to defend the Action. The reasonable costs and expenses, including attorney's fees, associated with such a defense shall be borne by the Client. The exercise of the right to participate in or assume the responsibility for any such defense shall not limit in any way CESL right to indemnification under this Section 16(b).

### **(c) Indemnification of Affiliated Companies for Services Provided**

Notwithstanding any other provision of this Agreement, the Client shall also reimburse, compensate, indemnify and hold harmless any and all Affiliated Companies, including without limitation CES, C&C or CIL, from and against all Actions and for all Losses suffered by such Affiliated Companies in connection with any service they provide to CESL in respect of Client pursuant to agreements such Affiliated Companies have with CESL, including in relation to any clearing agreements such Affiliated Companies have with CESL and any Accounts such Affiliated Companies hold for Client, and any Order (including those received by Client from its customers) or Transaction (including those relating to Orders received by the Client from its customers) Affiliated Companies execute or clear in relation to the Client, including any failure by the Client to meet a margin call.

(a) None of CESL, Third Party Providers or any Affiliate Companies makes any representation or warranty, express or implied, as to the Services to be provided in accordance with this Agreement, including Electronic Systems, or the results to be achieved by the use thereof. CESL, Third Party Providers, and all Affiliate Companies disclaim all warranties including, without limitation, any implied warranties of merchantability, fitness for a particular purpose and non-infringement. None of CESL, Third Party Providers or any Affiliate Companies can or does guarantee the accuracy, quality, sequence, timeliness, reliability, performance, completeness, continued availability, title or non-infringement of any data or Third Party Provider services used in relation to the Agreement and each of CESL, Third Party Providers and all Affiliate Companies of CESL disclaim any express or implied warranties. The Services to be provided by CESL (including Electronic Systems) are provided on an “as is” and on an “as available” basis without warranty of any kind to the maximum extent permitted by Applicable Law.

(b) The Client hereby irrevocably agrees that to the extent that the Client or any of its assets has or may hereafter acquire any right of immunity, whether characterised as sovereign immunity or otherwise, from any legal proceedings, whether in the UK or outside the UK, to enforce or collect upon any liability or obligation of the Client related to or arising from the Services, Orders or Transactions contemplated by the Agreement including, without limitation, immunity from service of process, immunity from jurisdiction or judgment of any court or tribunal, immunity from execution of judgment, and immunity of any of its property from attachment prior to any entry of judgment, or from attachment in aid of execution up on a judgment, the Client hereby expressly and irrevocably waives any such immunity and agrees not to assert any such right or claim in any such proceeding, whether in the U.K. or outside the U.K.

## 18 Limitation of Liability and Standard of Care

(a) **Limitation of CESL’s and any Affiliate Companies’ Liability.** Unless otherwise expressly provided by Applicable Law, CESL, all Affiliate Companies, Third Party Providers and their respective partners, controlling persons, shareholders, directors, officers, employees and agents, shall not be responsible or liable for any Losses resulting directly or indirectly from: (i) any act or omission of the Client or a customer of the Client, or any error, negligence or misconduct of the Client or a customer of the Client, any Execution Venue or clearinghouse, or any other third party not directly controlled by CESL, any Affiliate Company or any such Third Party Provider; (ii) failure of transmission or communication facilities or failure of any Electronic System;; (iii) any other cause or causes beyond CESL’s control; (iv) CESL’s reliance on any instructions, notices or communications that it believes to be from an individual authorised to act on behalf of the Client or a customer of the Client, and the Client waives any and all defences that any such individual was not authorised to act on behalf of the Client or a customer of the Client; (v) government restrictions; exchange, regulatory, or market rulings; suspension of trading; military operations; terrorist activity; labour disputes, actions or strikes, or any other condition beyond CESL’s control, including, without limitation, extreme market volatility or trading volume; or (vi) any action taken by CESL, any action taken by any Affiliated Company or any executing broker, clearing broker, Execution Venue, clearinghouse, or other third party, to comply with Applicable Law or this Agreement.

For the avoidance of doubt, nothing in this Agreement will exclude or restrict any liability for breach of any obligation which cannot be limited under Applicable Law, nor will anything in this Agreement require the Client to indemnify or compensate CESL or any Affiliated Company to any extent prohibited by Applicable Law.

(b) **CESL’s and any Affiliate Companies’ Standard of Care.** TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, NONE OF CESL, ANY AFFILIATE COMPANY, OR ANY THIRD-PARTY PROVIDERS SHALL BE RESPONSIBLE FOR ANY LOSSES EXCEPT TO THE EXTENT THAT SUCH LOSSES ARISE FROM CESL’S FRAUD, WILLFUL MISCONDUCT, OR GROSS NEGLIGENCE. IN NO EVENT WILL CESL, ANY AFFILIATE COMPANIES OR ANY THIRD-PARTY PROVIDERS BE LIABLE TO THE CLIENT FOR ANY INDIRECT, CONSEQUENTIAL, INCIDENTAL, EXEMPLARY, PUNITIVE OR SPECIAL DAMAGES OF ANY CHARACTER OR FOR ANY LOST PROFITS, REVENUE OR OTHER COMMERCIAL LOSSES WHETHER FORESEEABLE OR NOT.

## 19 Lien

All securities and other property held, carried, or maintained of the Affiliate Company providing clearing and settlement services to CESL or otherwise in the possession or control of that Affiliate Company, in or for any Accounts in the Client’s name, shall be subject to a lien for the discharge of all indebtedness and other of the Client’s obligations to CESL and that Affiliate Company. Such security and/or property will be held by that Affiliate Company as security for the payment of any such liability or indebtedness. That Affiliate Company shall have the right to transfer securities and other property so held from or to any other Accounts in Client’s name whenever CESL or that Affiliate Company consider such transfer necessary for its protection. CESL and that Affiliate Company shall have the discretion to determine which securities or property is to be sold and which contracts are to be closed.

## 20 Conflicts of Interest

(a) CESL is continuously working on preventing and managing conflicts of interest that may arise in CESL’s business. A summary of the policies and procedures that CESL has in place for identifying, preventing, minimising and managing conflicts of interest is set out in CESL’s Conflicts of Interest policy which is available in Schedule 2.

(b) CESL and its Affiliate Companies provide services and maintain positions in a wide range of products, whether as a result of trading activities requested by clients or counterparties, or as part of a hedging strategy in reasonable expectation of near-term demand. CESL’s Affiliate Companies may also have an interest or arrangement that is material to a transaction effected with or for the Client. These activities may give rise to a conflict of interest.

## 21 Third Party Remuneration and Inducements

(a) CESL may receive remuneration from Affiliate Companies and provide remuneration to its Affiliate Companies in the ordinary course its business and in connection with a Transaction, such as when CESL introduces clients to an Affiliate Company or an Affiliate Company introduces clients to CESL. Such introduction fees may be paid or received by CESL on an ongoing basis only if permitted under Applicable Law.

(b) Where CESL and its Affiliate Companies execute through a local brokers, those local brokers are paid by CESL and its Affiliate Companies for those executions, but they could also earn additional compensation through payment for order flow arrangements with the local exchanges in the same way that C&C may receive payment for order flow in the US. CESL is not involved in payment for order flow.

(c) Any arrangements concerning third party remuneration and inducements shall be set forth in an agreement between CESL and the relevant Affiliate Companies. CESL agrees to provide to the Client upon request information regarding any commission or other form of remuneration it or its Affiliate Companies receive in connection with the Client's Transaction(s). CESL, as a MiFID firm, will only accept third party commissions when these provide a benefit to you, the Client. We will disclose such commissions to the Client in advance of their receipt.

## **22 Complaints and Compensation**

- (a) In the event that the Client is dissatisfied with the service it receives from CESL or any Affiliate Company, the Client should make its complaint in writing to the Compliance Officer of CESL at the address in Section 25, including as many details as possible, including the type of Transaction, price, date, time, amount involved and any similar information.
- (b) CESL participates in the Financial Services Compensation Scheme. The Client may be entitled to compensation from the scheme if CESL cannot meet its obligations. Whether the Client enjoys protection from the Financial Services Compensation Scheme depends on the type of business that the Client carries out and the circumstances of the claim, meaning that professional clients may not be eligible claimants.

## **23 Confidentiality**

CESL and the Client shall each keep all information received from the other (or any Third Party Provider) in connection with this Agreement private and confidential and shall not disclose such information to any person outside CESL or an Affiliated Company except to the extent that the other gives its prior consent, the information is already in the public domain, the information is required to be disclosed by Applicable Law, the disclosure is necessary to carry out obligations under this Agreement or the disclosure is made to any of CESL's or any Affiliate Company's professional advisers.

## **24 Data Protection**

- (a) For purposes of this Clause 24, "Data Protection Laws" means the Data Protection Act 2018 (as amended and updated) and, the General Data Protection Regulation (2016/679) ("GDPR").
- (b) The terms "personal data", "data subject", "data controller" and "process" shall have their meanings given to them as set out in the Data Protection Bill.
- (c) In terms of Data Protection Laws, CESL is acting as data controller in relation to any personal data, as that term is defined under Data Protection Laws, which the Client provides to CESL.
- (d) CESL and the Client shall comply with all Data Protection Laws when processing personal data arising out of this Agreement
- (e) Where personal data is shared by the Client with CESL, the Client shall ensure such disclosure is in compliance with all Data Protection Laws and that there is no prohibition or restriction that could:
- a. prevent or restrict it from disclosing or transferring the personal data to CESL;
  - b. prevent or restrict CESL from disclosing or transferring personal data to an Affiliate Company, competent authorities or for any other purpose which will enable CESL to provide the Services;
  - c. prevent or restrict CESL and any Affiliate Company from processing the personal data for the purposes set out in this Agreement and in Schedule 3 to this Agreement.

If the Client shares personal data with CESL, the Client shall ensure that it has provided a fair processing notice informing the data subject of CESL processing of such personal data as described in Schedule 3 to this Agreement.

- (a) **CESL Disclosures.** CESL and Affiliate Companies are wholly owned indirect subsidiaries of Cowen Inc. and are separate and distinct legal entities from Cowen Inc. and any Affiliate Company. This means that CESL and Affiliate Companies are solely responsible for their obligations and commitments as provided in this Agreement. **No public distribution or solicitation is being made by CESL and Affiliate Companies to any person or entity, nor is CESL and Affiliate Companies offering products or services in jurisdictions where prohibited by Applicable Law. Not all products and services are offered at all locations and such products or services may differ in terms of fees, charges, interest rates, and balance requirements among different locations.**
- (b) **The Entire Agreement and Amendments of this Agreement.** CESL may modify or amend the terms of this Agreement at any time by giving the Client written notice. By continuing to accept Services from CESL, the Client agrees to any such modifications and amendments. If the Client does not accept such modifications or amendments, the Client must cease transacting with CESL and notify CESL in writing. This Agreement together with any written amendments represents the entire agreement between CESL and the Client which supersedes any contemporaneous and prior agreements between the CESL and the Client.
- (c) **Severability.** If any provision of this Agreement is deemed by an authority of competent jurisdiction to be unenforceable or contrary to Applicable Law, such provision shall be enforced to the maximum extent permitted by law to effect the Parties' intentions hereunder. The remainder of this Agreement shall continue in full force and effect.
- (d) **Headings.** All headings in this Agreement are for description only, shall not be used to interpret this Agreement, and do not modify or qualify any rights or obligations.
- (e) **Transfer and Assignment.** Any transfer, assignment or attempted transfer or assignment by Client of this Agreement or of any of the Client's rights or obligations hereunder without obtaining the prior written consent of CESL shall be null and void. CESL shall have the right to transfer or assign this Agreement and of its rights and obligations under this Agreement to any successor entity or to a third party in its sole discretion and without obtaining the consent of the Client.
- (f) **Notices and Communications** Except for Communications made pursuant to Section 6(k), all notices by either Party hereunder shall be sent by overnight mail or delivery service (return receipt requested), to the other Party at its address. Any Party may by notice to the other change the address at which notices or other communications are to be given to it. Any notice shall be effective upon the receipt thereof by the Party to whom it is sent. All notices and communications must be in English.

**Notices and communications shall be sent to:**

- (1) if to CESL:

Cowen Execution Services Limited  
1 Snowden Street London,  
EC2A

Email: peter.simai@cowen.com

for the attention of the Compliance Officer

- (2) if to the Client, CESL will use the address and contact person that was most recently received from the Client to communicate with or make notifications to the Client.
- (g) **No Waiver.** Neither the failure to insist upon strict compliance with this Agreement nor any course of conduct, including without limitation, failure on the part of CESL to exercise or delay in exercising any rights, shall constitute a waiver by CESL of any of its rights under this Agreement. No single or partial exercise by CESL of any right shall preclude any other or future exercise of any such right or the exercise of any other single or partial right. Any waiver by CESL must be in writing and signed by an authorised representative of CESL and shall be effective only for the purpose and in the specific instance for which it is given.
- (h) **Governing Law.** This Agreement, its enforcement, and all disputes arising from it or related to any Order or Transaction shall be exclusively governed by, and exclusively construed in accordance with, the laws of England and Wales.
- (i) **Binding Without Signature.** This Agreement shall come into effect upon the Client's placing its first Order with CESL, or the Client's first request or use of any of the Services if earlier, provided that CESL has provided the Client with a copy of the Agreement, either in hardcopy or softcopy over email.
- (j) **Third Party Rights.** All rights conferred on any Affiliate Company of CESL under this Agreement, including the rights under this Section 26, shall be enforceable by such Affiliate Company respectively in its own right. Furthermore, the Client will indemnify the Affiliate Company in respect of those matters that the Client has referred to the Affiliate Company set out at Sections 16 and 18. Subject to the foregoing, no term of this Agreement is enforceable under the Contracts (Rights of Third Parties) Act 1999 by a person who is not a party to this Agreement. The Client and CESL may, without the consent of any other Affiliate Company of CESL, terminate this Agreement or vary any of its terms, even if it has the effect of altering any Affiliate Company of CESL's rights under this Section 25(j). However, the Client and CESL may not terminate this Agreement or vary any terms of this Agreement if the Affiliate Company of CESL has notified CESL that it intends to bring legal proceedings

(k) **No Implied Relationship.** Nothing contained or implied in these Terms of Business creates a joint venture or partnership between the Parties or makes one party the agent or legal representative of the other party for any purpose.

(l) **No Fiduciary Duty.** Unless pursuant to a separate agreement executed by CESL, neither the relationship between CESL and the Client, nor the services to be provided by CESL, nor any other matter, will give rise to any fiduciary or equitable duties on CESL's part which would oblige CESL or any Affiliate Company to accept responsibilities more extensive than those set out in this Agreement.

(m) **Definition of Politically Exposed Person (“PEP”), a family member of a PEP (“FMPEP”) or a known close associate of a PEP (“KCAPEP”).** A PEP, FMPEP or KCAPEP is defined as:

1) A PEP includes an individual who is entrusted with prominent public functions, other than as a middle-ranking or more junior official including the following:

- heads of state, heads of government, ministers and deputy or assistant ministers;
- members of parliament or of similar legislative bodies;
- members of the governing bodies of political parties;
- members of supreme courts, of constitutional courts or of any judicial body the decisions of which are not subject to further appeal except in exceptional circumstances;
- members of courts of auditors or of the boards of central banks;
- ambassadors, charges d'affaires and high-ranking officers in the armed forces;
- members of the administrative, management or supervisory bodies of State-owned enterprises;
- directors, deputy directors and members of the board or equivalent function of an international organisation.

2) A FMPEP includes:

- a spouse or civil partner of the PEP;
- children of the PEP and the spouses or civil partners of the PEP's children;
- (parents of the PEP;

3) A KCAPEP includes:

- an individual known to have joint beneficial ownership of a legal entity or a legal arrangement or any other close business relations with a PEP;
- an individual who has sole beneficial ownership of a legal entity or a legal arrangement which is known to have been set up for the benefit of a PEP.

4) A corporation, business or entity that has been formed by or for the benefit of, or is significantly owned or controlled by, any such individual. Significant ownership is 25% or more; control includes holding a senior executive position of influence, such as the Chairman, CEO and President;

## 26 Termination

This Agreement may be terminated by either Party hereto upon written notice to the other Party. This Agreement may also be terminated by CESL with immediate effect upon the occurrence of an Event of Default or in the event CESL, in its sole discretion, considers it necessary for its protection. Any such termination shall have no effect upon any party's rights and obligations arising out of Orders and/or Transactions executed or initiated prior to such termination. The termination of this Agreement shall not affect Sections: 5 “The Client's Payment and Settlement Obligations for the Services”; 15 “The Client's Representations, and Warranties and Agreements”; 16 “Events of Default, Remedies and Indemnification”; 18 “Limitations of Liability and Standard of Care”; 19 “Lien”; 23 “Confidentiality”; 24 “Data Protection”; and 25 “Miscellaneous”, nor shall termination affect the rights accrued and obligations incurred prior to the date of termination. Any outstanding Orders or Transactions in progress shall be completed or cancelled by CESL as soon as possible on termination of the Agreement.

## Information about Securities and Associated Risks

This notice is provided to you as a professional client or eligible counterparty and includes guidance and warnings about the nature and risks associated with the different types of investments that the Client might instruct CESL to arrange on behalf of the Client. The information is intended to disclose the main risks of the different types of investment and it does not intend to be exhaustive.

Clients should note that there are significant risks inherent in investing in certain financial instruments and in certain markets. Investment in derivatives, futures, options and warrants may expose clients to risks which are different to those investors might expect when they invest in equities. Similarly, investment in shares issued by issuers in emerging markets (by which we mean those that have an underdeveloped infrastructure or which are less economically or politically stable as markets in developed countries) involves risks not typically associated with equities investment in well developed markets. Investment in any of the foregoing kinds of financial instruments is generally appropriate for sophisticated investors who understand and are able to bear the risks involved. Among such risks, is the risk of losing the entire value of an investment or (in the case of certain derivative and other transactions) the risk of being exposed to liability over and above the initial investment. Below are some specific risks and considerations for investors in relation to financial instruments of the type referred to above.

### Products and Investments

- Shares and other types of equity instruments

A risk with an equity investment is that the company must both grow in value and, if it elects to pay dividends to its shareholders, make adequate dividend payments, or the share price may fall. If the share price falls, the company, if listed or traded on-exchange, may then find it difficult to raise further capital to finance the business, and the company's performance may deteriorate vis à vis its competitors, leading to further reductions in the share price. Ultimately the company may become vulnerable to a takeover or may fail.

Shares have exposure to all the major risk types referred to in section 2 (Generic risk types) below. In addition, there is a risk that there could be volatility or problems in the sector that the company is in. If the company is private, i.e. not listed or traded on an exchange, or is listed but only traded infrequently, there may also be liquidity risk, whereby shares could become very difficult to dispose of.

- Ordinary shares

Ordinary shares are issued by limited liability companies as the primary means of raising risk capital. The issuer has no obligation to repay the original cost of the share, or the capital, to the shareholder until the issuer is wound up (in other words, the issuer company ceases to exist). In return for the capital investment in the share, the issuer may make discretionary dividend payments to shareholders, which could take the form of cash or additional shares.

Ordinary shares usually carry a right to vote at general meetings of the issuer.

There is no guaranteed return on an investment in ordinary shares for the reasons set out above, and in a liquidation of the issuer, ordinary shareholders are amongst the last with a right to repayment of capital and any surplus funds of the issuer, which could lead to a loss of a substantial proportion, or all, of the original investment.

- Preference shares

Unlike ordinary shares, preference shares give shareholders the right to a fixed dividend the calculation of which is not based on the success of the issuer company. They therefore tend to be a less risky form of investment than ordinary shares.

Preference shares do not usually give shareholders the right to vote at general meetings of the issuer, but shareholders will have a greater preference to any surplus funds of the issuer than ordinary shareholders, should the issuer go into liquidation. There is still a risk that you may lose all or part of your capital.

- Depositary Receipts

Depositary Receipts (ADRs, GDRs, etc.) are negotiable certificates, typically issued by a bank, which represent a specific number of shares in a company, traded on a stock exchange which is local or overseas to the issuer of the receipt. They may facilitate investment in the companies due to the widespread availability of price information, lower transaction costs and timely dividend distributions. The risks involved relate both to the underlying share and to the bank issuing the receipt. In addition, there are important differences between the rights of holders of ADRs and GDRs, (together, "Depositary Receipts") and the rights of holders of the shares of the underlying share issuer represented by such Depositary Receipts. The relevant deposit agreement for the Depositary Receipt sets out the rights and responsibilities of the depositary (being the issuer of the Depositary Receipt), the underlying share issuer and holders of the Depositary Receipt which may be different from the rights of holders of the underlying shares. For example, the underlying

# COWEN

share issuer may make distributions in respect of its underlying shares that are not passed on to the holders of its Depositary Receipts. Any such differences between the rights of holders of the Depositary Receipts and holders of the underlying shares of the underlying share issuer may be significant and may materially and adversely affect the value of the relevant instruments. Depositary Receipts representing underlying shares in a foreign jurisdiction (in particular an emerging market jurisdiction) also involve risks associated with the securities markets in such jurisdictions.

- Penny shares

There is an extra risk of losing money when shares are bought in some smaller companies, including penny shares. There is a big difference between the buying price and the selling price of these shares. If they have to be sold immediately, you may get back much less than you paid for them. The price may change quickly and it may go down as well as up.

## Generic Risk Types

- General

The price or value of an investment will depend on fluctuations in the financial markets outside of anyone's control. Past performance is no indicator of future performance.

The nature and extent of investment risks varies between countries and from investment to investment. These investment risks will vary with, amongst other things, the type of investment being made, including how the financial products have been created or their terms drafted, the needs and objectives of particular investors, the manner in which a particular investment is made or offered, sold or traded, the location or domicile of the issuer, the diversification or concentration in a portfolio (e.g. the amount invested in any one currency, security, country or issuer), the complexity of the transaction and the use of leverage.

The risk types set out below could have an impact on each type of investment:

### i. Liquidity

The liquidity of an instrument is directly affected by the supply and demand for that instrument and also indirectly by other factors, including market disruptions (for example a disruption on the relevant exchange) or infrastructure issues, such as a lack of sophistication or disruption in the securities settlement process. Under certain trading conditions it may be difficult or impossible to liquidate or acquire a position. This may occur, for example, at times of rapid price movement if the price rises or falls to such an extent that under the rules of the relevant exchange trading is suspended or restricted. Placing a stop-loss order will not necessarily limit your losses to intended amounts, but market conditions may make it impossible to execute such an order at the stipulated price. In addition, unless the contract terms so provide, a party may not have to accept early termination of a contract or buy back or redeem the relevant product and there may therefore be zero liquidity in the product. In other cases, early termination, realisation or redemption may result in you receiving substantially less than you paid for the product or, in some cases, nothing at all.

### ii. Credit risk

Credit risk is the risk of loss caused by borrowers, bond obligors, guarantors, or counterparties failing to fulfil their obligations or the risk of such parties' credit quality deteriorating. Exposure to the credit risk of one or more reference entities is particularly relevant to any credit linked product such as credit linked notes, and the potential losses which may be sustained, and the frequency and likelihood of such losses occurring, when investing in credit links products may be substantially greater than when investing in an obligation of the reference entity itself.

### iii. Market risk

## General

The price of investments goes up and down depending on market supply and demand, investor perception and the prices of any underlying or allied investments or, indeed, sector, political and economic factors. These can be totally unpredictable.

## Overseas markets

Any overseas investment or investment with an overseas element can be subject to the risks of overseas markets which may involve different risks from those of the home market of the investor. In some cases the risks will be greater. The potential for profit or loss from transactions on foreign markets or in overseas denominated contracts will be affected by fluctuations in overseas exchange rates.

## Emerging Markets

Price volatility in emerging markets, in particular, can be extreme. Price discrepancies, low trading volumes and wide pricing spreads can be common and unpredictable movements in the market not uncommon. Additionally, as news about a country becomes available, the financial markets may react with dramatic upswings and/or downswings in prices during a very short period of time. Emerging markets generally lack the level of transparency, liquidity, efficiency, market infrastructure, legal certainty and regulation found in more developed markets. For example, these markets might not have regulations governing market or price manipulation and insider trading or other provisions designed to "level the playing field" with respect to the availability of information and the use or misuse thereof in such markets. They may also be affected by sector, economic and political risk. It may be difficult to employ certain risk and legal uncertainty management practices for emerging markets investments, such as forward currency exchange contracts or derivatives. The impact of the imposition or removal of foreign exchange controls at any time should be considered, as well as potential

# COWEN

difficulties in repatriation of assets. The risks associated with nationalisation or expropriation of assets, the imposition of confiscatory or punitive taxation, restrictions on investments by foreigners in an emerging market, sanctions, war and revolution should also be considered, as well as potential difficulties in repatriation of assets. The risks associated with nationalisation or expropriation of assets, the imposition of confiscatory or punitive taxation, restrictions on investments by foreigners in an emerging market, sanctions, war and revolution should also be considered

## iv. Clearing house protections/settlement risk

On many exchanges, the performance of a transaction may be “guaranteed” by the exchange or clearing house. However, this guarantee is usually in favour of the exchange or clearing house member and cannot be enforced by the client who may, therefore, be subject to the credit and insolvency risks of the firm through whom the transaction was executed. There is, typically, no clearing house for off-exchange OTC instruments which are not traded under the rules of an exchange (although unlisted transferable securities may be cleared through a clearing house).

Settlement risk is the risk that a counterparty does not deliver the security (or its value) in accordance with the agreed terms after the other counterparty has already fulfilled its part of the agreement to so deliver. Settlement risk increases where different legs of the transaction settle in different time zones or in different settlement systems where netting is not possible. This risk is particularly acute in foreign exchange transactions and currency swap transactions.

## v. Insolvency

The insolvency or default of the firm with whom you are dealing, or of any brokers involved with your transaction, may lead to positions being liquidated or closed out without your consent or, indeed, investments not being returned to you. There is also insolvency risk in relation to the investment itself, for example of the company that issued a bond or of the counterparty to off-exchange derivatives (where the risk relates to the derivative itself and to any collateral or margin held by the counterparty).

## vi. Currency risk

In respect of any foreign exchange transactions and transactions in derivatives and securities that are denominated in a currency other than that in which your account is denominated, a movement in exchange rates may have a favourable or an unfavourable effect on the gain or loss achieved on such transactions.

The weakening of a country’s currency relative to a benchmark currency or the currency of your portfolio will negatively affect the value of an investment denominated in that currency. Currency valuations are linked to a host of economic, social and political factors and can fluctuate greatly, even during intra-day trading. Some countries have foreign exchange controls which may include the suspension of the ability to exchange or transfer currency, or the devaluation of the currency. Hedging can increase or decrease the exposure to any one currency, but may not eliminate completely exposure to changing currency values.

## vii. Interest rate risk

Interest rates can rise as well as fall. A risk with interest rates is that the relative value of a security, especially a bond, will worsen due to an interest rate increase. This could impact negatively on other products. There are additional interest rate related risks in relation to floating rate instruments and fixed rate instruments; interest income on floating rate instruments cannot be anticipated. Due to varying interest income, investors are not able to determine a definite yield of floating rate instruments at the time they purchase them, so that their return on investment cannot be compared with that of investments having longer fixed interest periods. If the terms and conditions of the relevant instruments provide for frequent interest payment dates, investors are exposed to the reinvestment risk if market interest rates decline. That is, investors may reinvest the interest income paid to them only at the relevant lower interest rates then prevailing.

Changes in market interest rates have a substantially stronger impact on the prices of zero coupon bonds than on the prices of ordinary bonds because the discounted issue prices are substantially below par. If market interest rates increase, zero coupon bonds can suffer higher price losses than other bonds having the same maturity and credit rating.

## viii. Commodity risk

The prices of commodities may be volatile, and, for example, may fluctuate substantially if natural disasters or catastrophes, such as hurricanes, fires or earthquakes, affect the supply or production of such commodities. The prices of commodities may also fluctuate substantially if conflict or war affects the supply or production of such commodities. If any interest and/or the redemption amount payable in respect of any product are linked to the price of a commodity, any change in the price of such commodity may result in the reduction of the amount of interest and/or the redemption amount payable. The reduction in the amount payable on the redemption of an investment may result, in some cases, in you receiving a smaller sum on redemption of a product than the amount originally invested in such product.

## ix. Regulatory/legal/structural risk

All investments could be exposed to regulatory, legal or structural risk.

Returns on all, and particularly new, investments are at risk from regulatory or legal actions and changes which can, amongst other issues, alter the profit potential of an investment. Legal changes could even have the effect that a previously acceptable investment becomes illegal. Changes to related issues such as tax may also occur and could have a large impact on profitability. Such risk is unpredictable and can depend on numerous political, economic and other factors. For this reason, this risk is greater in emerging markets but does apply everywhere. In emerging markets, there is generally less government supervision and regulation of business and industry practices, stock exchanges and over-the-counter markets.

The type of laws and regulations with which investors are familiar in the EEA may not exist in some places, and where they do, may be subject to inconsistent or arbitrary application or interpretation and may be changed with retroactive effect. Both the independence of judicial systems and their immunity from economic, political or nationalistic influences remain largely untested in many countries. Judges and courts in many countries are generally inexperienced in the areas of business and corporate law. Companies are exposed to the risk that legislatures will revise established law solely in response to economic or political pressure or popular discontent. There is no guarantee that an overseas investor would obtain a satisfactory remedy in local courts in case of a breach of local laws or regulations or a dispute over ownership of assets. An investor may also encounter difficulties in pursuing legal remedies or in obtaining and enforcing judgments in overseas courts.

In the case of many products, there will be no legal or beneficial interest in the obligations or securities of the underlying reference entity but rather an investor will have a contractual relationship with the counterparty only and its rights will therefore be limited to contractual remedies against the counterparty in accordance with the terms of the relevant product.

In all cases the legal terms and conditions of a product may contain provisions which could operate against your interests. For example, they may permit early redemption or termination at a time which is unfavourable to you, or they may give wide discretion to the issuer of securities to revise the terms applicable to securities. In other cases, there may be limits on the amounts in relation to which rights attaching to securities may be exercised and in the event that you hold too many (or too few) securities, your interests may be prejudiced and should scrutinise these carefully. In some cases, the exercise of rights by others may impact on your investment. For example, a product such as a bond or note may contain provisions for calling meetings of holders of those bonds or notes to consider matters affecting their interests generally (including yours) and may permit defined majorities to bind all holders, including holders who did not attend and vote at the relevant meeting and holders who voted in a manner contrary to the majority. Further, in some cases amendments may be made to the terms and conditions of bonds or notes without the consent of any of the holders in circumstances set out in general conditions attaching to such bonds or notes.

#### x. Operational risk

Operational risk, such as breakdowns or malfunctioning of essential systems and controls, including IT systems, can impact on all financial products. Business risk, especially the risk that the business is run incompetently or poorly could also have an adverse impact on shareholders of, or investors in, such business. Personnel and organisational changes can severely affect such risks and, in general, operational risk may not be apparent from outside the organisation.

## Transaction and Service Risks

- Contingent Liability Investment Transactions

Contingent liability investment transactions, which are margined, may require you to make a series of payments apart from any initial payment or premium. If you trade in futures, contracts for differences or sell options, you may sustain a total loss of the margin you deposit to establish or maintain a position. If the market moves against you, you may be called upon to pay substantial additional margin at short notice to maintain the position. If you fail to do so within the time required, your position may be liquidated at a loss and you will be responsible for the resulting deficit. Even if a transaction is not margined, it may still carry an obligation to make further payments in certain circumstances over and above any amount paid when you entered the contract.

- Limited Liability Transactions

The extent of your loss on a limited liability transaction will be limited to an amount agreed by you before you enter into the transaction. The amount you can lose in limited liability transactions will be less than in other margined transactions, which have no predetermined loss limit. Nevertheless, even though the extent of loss will be subject to the agreed limit, you may sustain the loss in a relatively short time. Your loss may be limited, but the risk of sustaining a total loss equivalent to the amount agreed is substantial.

- Collateral

If you deposit collateral as security for transactions you enter into, the way in which it will be treated will vary according to the type of transaction and where it is traded. There could be significant differences in the treatment of your collateral, depending on whether you are trading on a recognised or designated investment exchange, with the rules of that exchange (and any associated clearing house) applying, or trading off-exchange. Collateral may lose its identity as your property once dealings on your behalf are undertaken, particularly where you transfer the title to such collateral and 'right to use' provisions apply. Even if your dealings should ultimately prove profitable, you may not get back the same assets which you deposited, and may have to accept payment in cash.

- Stabilisation

You may enter transactions in newly issued securities in respect of which we are the stabilisation manager and the price of which may have been influenced by measures taken to stabilise it. Stabilisation enables the market price of a security to be maintained artificially

# COWEN

during the period when a new issue of securities is sold to the public. Stabilisation may affect not only the price of the new issue but also the price of other securities relating to it. The FCA allows stabilisation in order to help counter the fact that when a new issue comes onto the market for the first time, the price can sometimes drop for a time before buyers are found.

As long as the stabilisation manager follows FCA Rules, it is entitled to buy back the securities that were previously sold to investors or allotted to institutions which have decided not to keep them. The effect of this may be to keep the price at a higher level than it would otherwise be during the period of stabilisation.

The stabilisation rules:

- a) limit the period when a stabilisation manager may stabilise a new issue;
- b) fix the price at which the issue may be stabilised (in the case of shares and warrants, but not bonds); and
- c) require disclosure of the fact that a stabilisation manager may be stabilising, but not that it is actually doing so.

The fact that a new issue, or a related security, is being stabilised should not be taken as any indication of the level of interest from investors, or of the price at which they are prepared to buy the securities.

## Client Brokerage Agreement

### Schedule 2

#### Conflicts of Interest

CESL and its Affiliates provide services and maintain positions in a wide range of products, whether as a result of trading activities requested by clients or counterparties, or as part of a hedging strategy in reasonable expectation of near-term demand. CESL's Affiliates may also have an interest or arrangement that is material to a transaction effected with or for the Client. These business activities have the potential to result in CESL or its Affiliates having an interest that diverges from that of the Client.

CESL maintains and operates effective organisational and administrative arrangements and is committed to taking all reasonable steps to identify, monitor and manage conflicts of interest. CESL has arrangements in place to:

- identify circumstances which may give rise to conflicts of interest with the potential to result in material risk of damage to customers' interests;
- establish appropriate mechanisms and systems to mitigate and manage those conflicts; and
- maintain systems designed to prevent identified conflicts of interest from resulting in damage to customers' interests.

The Client accepts that CESL and its Affiliates may have interests which are material in relation to any Order or Transaction, and which give rise, or have the potential to give rise, to a conflict of interest. Further, CESL and its Affiliates may have multiple clients with conflicting interests in relation to any Order or Transaction. Without limiting the nature of such interests, examples include where CESL or its Affiliates could be:

- providing services to other clients where such clients may have an interest in the investments, related investments, or assets underlying the investments which conflict with the Client's interests;
- dealing as agent for the Client in relation to Transactions involving investments, related investments or assets underlying the investments in which it is also acting as agent for other clients;
- dealing in the investment, a related investment or an asset underlying the investment for CESL's or an Affiliate of CESL's principal account, or another Client's own account;
- dealing in investments, related investments or assets underlying the investments as principal with Client, for example by trading as a principal, riskless principal or on a net basis or entering into a back to back transaction;
- dealing with or using the services of an intermediate broker or other agent in relation to Transactions involving the investments, related investments or assets underlying the investments where such broker or agent may be an affiliate of CESL;
- entering into or arranging Transactions from which CESL or an Affiliate receives a payment of any description from a third party;
- providing liquidity in an instrument that an employee (or family member) of CESL may have a personal investment or other interest;
- providing Investment Banking services such as financial advisory, lending, underwriting or otherwise participating in the issuance of a financial instrument, to a company whose financial instruments are the subject of the Client's Transaction.

#### Principal Trading

As a liquidity provider CESL may, in accordance with Applicable Law, enter into transactions with the Client in a principal capacity. In the circumstances a transaction is executed in a principal capacity for facilitation purposes, the facilitated order(s) may receive a different per share price from the price of CESL's hedging, liquidating or covering transactions.

Where acting in a principal capacity, upon receipt of a potential or firm request to enter into a transaction CESL may find it necessary to engage in pre-hedging or other hedging activities to facilitate the request or potential request. This may include entering into transactions prior to the receipt of a firm order by the Client. These hedging activities may impact the market price or liquidity of the instrument in question and may impact the final execution price.

CESL may on occasion receive more than one client order related to the same transaction at the same time. To ensure fair treatment of both clients, CESL will meet requests for comparable orders on a time priority basis.

## Management and Disclosure of Conflicts of Interest

Any identified conflicts of interests will be managed by CESL to prevent that such conflicts cannot adversely affect the interests of any clients. Where the measures undertaken by CESL are unable to prevent adverse effect from arising in relation to any clients' interests, CESL will notify the relevant client of the nature or source of the conflict and the measures taken to mitigating the risks before CESL carries out any business on behalf of the relevant client. Such disclosure will be used as a last resort.

### Policies and Procedures

CESL has adopted numerous internal policies and procedures, often set out in its internal procedures manuals, in order to manage the potential conflicts of interests that it has identified.

The policies and procedures have been designed to ensure that CESL has taken all reasonable steps to protect the interests of its customers. CESL provides training to its staff in respect of the CESL procedures for identifying, managing and escalating conflicts. All staff are made fully aware of their responsibilities under the relevant policies and procedures to ensure that customers are treated fairly.

These policies and procedures are subject to CESL's normal oversight processes to identify, manage, control, monitor and review conflicts of interest. The policies and procedures include:

#### *(a) Conflicts policy including conflicts register*

CESL maintains a conflict of interest policy which ensures that staff can identify, escalate and mitigate any conflicts of interest which are identified. In particular, internal procedures define and identify conflicts. This is complemented by a conflicts register, which is presented to the board on a regular basis for oversight and approval.

#### *(b) Integrity and Standards of Conduct*

CESL insists that, in its dealings with customers, its staff must use the highest standard of integrity in their actions at all times. CESL's monitoring and training programmes are designed to ensure that all relevant staff are familiar with and observe, inter alia, the FCA Principles for Businesses, the Statements of Principle and Code of Practice for Approved Persons.

#### *(c) Customer Orders*

In order to ensure as fair treatment as possible for customers, CESL's Order Execution Policy requires CESL to take all sufficient steps to achieve the best overall trading result for customers, to exercise consistent standards and operate the same processes across all markets in which it operates in relation to all clients and financial instruments. More information is included in the CESL's Order Execution Policy that can be obtained by contacting CESL's Compliance Officer.

Aggregation will only be permitted if it can be demonstrated that the aggregation will result in a favourable execution for all the clients concerned. More information is included in "Aggregation of Orders" in the Section 8 of the Agreement.

There may be occasions when customer orders may have a material effect on a relevant securities price and in order to ensure fair and orderly dealing staff are required to consider potential market impact prior to submitting such orders

In order to ensure a fair and orderly dealing environment within the market, CESL further ensures that its staff comply with the provisions of the Market Abuse Regulation EU 596/2014, as amended, as well as the relevant FCA Rules, which aim to prevent insider trading, the misuse of information and market manipulation.

#### *(d) Trade Error Handling*

CESL has in place procedures which require all trade errors to be reported and reviewed. Upon identifying any such trade error, steps are taken to rectify the error to ensure the client is treated fairly.

#### *(e) Personal Account Dealing ("PAD") and Outside Business Activity*

CESL has a policy on PAD and the rules are signed off as understood by all relevant employees regardless of their position within CESL.

The PAD procedures require pre-approval by the relevant business head and notification to CESL's Compliance Officer and all staff are required to annually attest to PAD holdings and annually report any outside business investment activity to the Compliance Officer. All staff are regularly reminded of the PAD rules.

#### *(f) Inducements to Employees from Customers*

CESL employees are not permitted to receive gifts, entertainment or any other inducement that may incentivise the favouring of one Client over another; or incentivise the employee to act in a way which may conflict with the interest of CESL, its Affiliates, the Client, or a third

# COWEN

party. CESL maintains a policy which limits the value of gifts or entertainment an employee is permitted to receive, although the policy does not preclude an employee accepting reasonable corporate hospitality, provided it is not excessive and does not result in a conflict of interest for the employee.

Employees are not permitted to receive any other form of inducement whether monetary or non-monetary which might benefit (or have the perception of benefitting) one customer at the expense of another when conducting investment business. For example, where two customers give similar orders and one customer agrees to pay more commission, priority or better execution terms must not be granted to that customer's order when it conflicts with obligations owed to the other customer.

## *(g) Inducements to Customers from Employees*

CESL employees are not allowed to place pressure upon customers to persuade their customer to trade through the firm to the extent that this might give rise to a conflict of interest between that customer and its own underlying customers.

## *(h) Group Companies*

Customers are informed via the Agreement of the relationship with CESL including any Affiliate Company or any undertaking in the same group, for the execution of customers' orders or where the services of Affiliate Company are recommended.

## *(i) Information Barriers*

CESL prevents the flow of information where the interests of customers of one business function may conflict with the interests of customers of another business function. This includes using a separate network with no shared systems and customer data access between the two business functions. Further, CESL insists on strict customer confidentiality to ensure that information is disclosed only to those entitled to receive it.

## *(j) Remuneration Policy*

All relevant staff that are open to a conflict of interest are paid a basic salary including Compliance. This salary is not dependent on company performance. A bonus structure does exist which is linked to company performance, team performance or the individual's performance but the structure does not contain performance targets or bonus arrangements that are tiered in a fashion that might incentivise an employee to take inappropriate risks on a client's behalf. The bonus structure is at the discretion of the senior management and notified only on payment.

CESL is subject to both SYSC 19A and SYSC 19F in respect of remuneration and applies such remuneration codes accordingly to ensure that conflicts of interest are mitigated.

## *(k) Disclosure*

Where there are no other means of managing the conflict or where the measures in place do not, in the view of CESL sufficiently protect the interests of customers, the conflict of interest will be disclosed to customers to enable an informed decision to be made by the customer as to whether they wish to continue doing business with CESL in that particular situation.

## *(l) Declining to Act*

Where CESL considers it is not able to manage the conflict of interest in any other way it may decline to act for a customer.

## *(m) Investment Recommendations*

CESL Sales and Trading staff may from time to time communicate Investment Recommendations as defined by the Market Abuse Regulation EU 594/2014. Such opinions and judgements offered are those of the author or individual sender ("Author") acting as an agent of CESL and may differ from the opinions expressed by CESL or its Affiliates, including, including research publications. Views expressed by Sales and Trading personnel may not be objective or independent of the interests of the Authors or other CESL Sales and/or Trading desks, who are active participants in the markets, investments or strategies referred to in this communication. An investment recommendation is not a personal recommendation and does not take into account whether any product or transaction is suitable for any particular investor.

CESL and its Affiliated Companies maintain information barriers to restrict the information flows that may give rise to a conflict of interest. These information barriers prevent information that is held by CESL and its Affiliated Companies from conflicting with the best interest of a client.

## **Cowen Execution Services Limited**

### **Client Brokerage Agreement**

#### **Schedule 3**

#### **Data Protection**

##### **Notice to Data Subjects**

In providing the Services to the Client, your personal data such as contact details, email address, phone numbers, passport, residency history, employment history, NI number, DBS check, (this is not an exhaustive list), may be disclosed to CESL to enable them to communicate with you to perform the “Services”. CESL has a registered address at 1 Snowden Street, London, EC2A 2DQ and will be the data controller of your data for these purposes.

##### **Purposes of Processing and Legal Basis for Processing**

CESL may process your personal data for the following purposes:

- to contact and interact with you to perform its obligations under the contract with the Client;
- to carry out anti-money laundering and terrorist financing checks and related actions which we consider appropriate to meet any legal obligations imposed on us, or where the processing is in the public interest, or to pursue our legitimate interest to prevent fraud, bribery, corruption, tax evasion and to prevent the provision of financial and other services to persons who may be subject to economic or trade sanctions on an on-going basis, in accordance with our anti-money laundering procedures;
- to monitor and record calls and emails to comply with our legal and regulatory obligations and for investigation and crime prevention purposes, and to enforce or defend our rights, or pursue our legitimate interests in relation to such matters;
- to report tax related information to tax authorities in order to comply with a legal obligation;
- to monitor and record calls for quality, training, analysis and other related purposes in order to pursue our legitimate interest to improve service delivery;
- to provide you with information about our products and services that may be of interest to you; and
- to provide information to you regarding any changes to our service.

##### **Recipients of Data and International Transfers**

We may disclose your personal data as follows:

- To our Affiliate Companies for the above mentioned purposes;
- To credit reference agencies in order to carry out money laundering and identity checks;
- To competent authorities, courts and other bodies as required by law or as requested;
- To agents, services providers or third party vendors in order to process the personal data for the above mentioned purposes; and
- To purchasers of the whole or part of our business or on any merger or group reorganisation.

The disclosure of personal data to the parties noted above may include the transfer of personal data outside the European Economic Area (EEA). Such countries may not have the same data protection laws as your country. We have put in place standard contractual clauses or relied on that party’s privacy shield certification in order to adequately protect the personal data.

Should you wish to discuss the above or have any questions please use the below contact details.

##### **Retention Period**

We may retain your personal data for as long as required to perform the Services and/or the purposes of processing set out above.

##### **Data Subject Rights**

You may have certain rights, in certain circumstances, in relation to your personal data e.g. the right to access, rectify, erase, restrict the use, or object to the processing and data portability.

You may exercise the rights set out above by contacting us on the below contact details. In the event you wish to make a complaint about how we process your personal data, please use the below contact details and we will endeavour to deal with your requests as soon as possible. This is without prejudice with your right to lodge a complaint with a supervisory authority.

For more information about Data Protection at CESL please read our EMEA Privacy Notice, <https://www.cowen.com/about/customer-notices-policies/>

## How to contact us

If you have any questions about our use of your personal data, please contact the Compliance Officer at Cowen Execution Services Limited, 1 Snowden Street, London, EC2A 2DQ, United Kingdom.

## Cowen Execution Services Limited

### Client Brokerage Agreement

#### Appendix

#### Services to be Provided by CES and Allocation of Responsibilities Between CESL and CES

As set out in Section 4(c) of this Agreement, CES will provide certain services to CESL in order to ensure that Clients' Transactions are executed and cleared in accordance with the Agreement. This Appendix serves as notice under US securities rules, namely FINRA Rule 4311(d), of the allocation of responsibilities between CESL and CES, as CES is a US registered broker-dealer. The services provided by CES and the allocation of responsibilities between CESL and CES, are set out in the Clearing Agreement which is summarised below.

CES will provide the following services and be responsible for non-U.S. Transactions:

- Opening, approving, servicing, and monitoring of the Client's account, including obtaining and verifying the Client's new account information. CES will store customer account documentation on behalf of CESL.
- Obtaining information from the Client and monitoring the conduct of the Client's account to ensure that all Transactions and transfers are in compliance with all applicable laws, rules, and regulations. Such responsibility includes, without limitation: (i) knowing all persons holding power of attorney in relation to the Client's account, (ii) determining suitability and legality of all Transactions in the Client's account, and (iii) determining the appropriateness of the frequency of trading in the Client's account.
- Maintaining books and records, including stock records and journals, of all Transactions executed by or through CES.
- Accepting the Client's Orders and executing the Client's Transactions upon instructions from CESL subject to CES' right to reject Orders or Transactions.
- CES will make commercially reasonable efforts to communicate corporate action information to Client, but shall not be liable for any delays in the communication of corporate action information. CES will handle CESL's requests for executions for any corporate actions involving investments or interests held by CESL's customers on the books of CES. CES will provide written advice to CESL of pending corporate actions at CESL's designated locations, and collect corporate action requests from CESL and then submit them to the soliciting party in accordance with the instructions received.
- Unless otherwise agreed, all monies and securities for settlement shall be delivered directly to CES' agent for the market in which the Client's Transaction is executed, which agent acts on CES' behalf to settle Transactions. Following settlement, all monies and securities are delivered to the Client's custodian. Should CES agree to accept delivery of monies or securities on an exceptional basis, CES will not be responsible for any monies or securities delivered until such monies or securities are actually received by CES or deposited in a bank account maintained by CES.
- Determining and/or charging a commission and any other charge or expense that CESL instructs CES to charge in respect of each Transaction. CES may charge additional fees and charges in accordance with instructions from CESL.
- Other than on an exceptional basis, Transactions are settled on a "delivery versus payment" or "receipt versus payment" basis. CES will not be responsible for any monies or investments delivered by the Client to CESL until such monies or investments are actually received by CES or deposited in bank accounts maintained by CES.
- Preparing and transmitting confirmations of Transactions to Client on behalf of CESL as required to be provided under the Applicable Law and in accordance with any instructions received from CESL.
- Notwithstanding the foregoing, CES have, at all times, the right to contact the Client directly regarding its information requirements. CES has, at all times, the right exercisable in its sole discretion, or refuse to accept Orders or execute or clear Transactions for the Client's Accounts or to refuse to conduct business with the Client, which it may exercise where, for example and without limitation, it has not received the necessary information from the Client.

CESL will be responsible for the following:

- Collecting customer information and completing and submitting all customer account opening documentation required by CESL, and CES to the extent requested by CES.
- Transmitting instructions concerning Client's Accounts and Transactions to CES.

CESL or CES will notify the Client in the event the Clearing Agreement is terminated. Any termination of the Clearing Agreement will not affect any obligations that the Client may have to CESL or CES. Such obligations may include the obligations to pay for investments purchased for the Client's Accounts, deliver investments disposed of for the Client's Accounts, or to meet a margin call on the Client's Accounts. Since the Client is not a party to the Clearing Agreement and has not been given any rights to enforce any of its provisions, the Client will not be able to bring an action against CES for breach of any of CES' obligations to CESL under the Clearing Agreement.